

# **APHAA FALL CONFERENCE 2018**

## **THE BANFF CENTRE**

**OCTOBER 1<sup>ST</sup> – 4<sup>TH</sup>, 2018**



**The 2018 Fall Conference of the Alberta Public Housing Administrators' Association will be held once again in the beautiful setting of Banff National Park. You are invited to join us at the world-renowned Banff Centre and participate in Education, Networking and Information sharing.**

**Registration Deadline: August 31, 2018**



## APHAA Fall Conference 2018 Itinerary The Banff Centre, Banff AB

### Conference Itinerary

Event	Location	Time
<b><u>Monday October 1<sup>st</sup>, 2018</u></b>		
Conference Registration Desk	Kinnear Centre PDC Lobby	3:00 pm – 6:00 pm 6:00 pm – 7:00 pm
<b><i>Information Sharing Strategy / Resources Presentation</i></b>	Kinnear Centre	4:00 pm – 5:30 pm
Free Evening - Take time to relax, head to Banff for shopping, supper, and an evening on the town.		
<b><u>Tuesday, October 2<sup>nd</sup>, 2018</u></b>		
Breakfast	Vistas Dining Room	7:00 am – 8:00 am
<b>Vantage Point Leadership Workshops</b>	Kinnear Centre	8:30 am – 11:30 am
Lunch	Vistas Dining Room	11:30 am – 12:30 pm
<b>Vantage Point Leadership Workshops</b>	Kinnear Centre	12:30 pm – 4:30 pm
Free Evening - Take time to relax, head to Banff for shopping, supper, and an evening on the town.		
<b><u>Wednesday, October 3<sup>rd</sup>, 2018</u></b>		
Breakfast – Vistas Dining Room	Vistas Dining Room	7:00 am – 8:00 am
<b>Vantage Point Leadership Workshops</b>	Kinnear Centre	8:00 am – 11:30 am
Lunch	Vistas Dining Room	11:30 am – 12:30 pm
<b>Networking Session</b>	Kinnear Centre	12:30 pm – 4:30 pm
Cocktails/Dinner	Kinnear Centre	6:00 pm – 9:00 pm
<b>Entertainment – Roman Danylo</b>	Kinnear Centre	7:00 pm – 8:00 pm
<b><u>Thursday, October 4<sup>th</sup>, 2018</u></b>		
Breakfast – Vistas Dining Room	Vistas Dining Room	7:00 am – 8:30 am
<b>APHAA General Meeting</b>	Kinnear Centre	8:30 am – 9:30 am
<b>Government Presentations</b>	Kinnear Centre	9:45am – 11:30 am
<b>No Lunch – Travel Home Safely</b>		

# Hotel Reservations

A block of rooms has been reserved at The Banff Centre for the convenience of those attending our conference. **Delegates are responsible for making their own room reservations directly with the hotel.**

**Room Reservation Deadline Date: August 31, 2018**

Room reservations may be made by calling 1-800-884-7574 or by booking online using the following link:

<https://book.b4checkin.com/chameleon/banffcentre/rlp/APH1810>

The conference rate for The Banff Centre rooms is \$170/night plus a facility fee of \$15/night, plus all applicable taxes. The facility fee entitles you to amenities on the Banff Centre Campus including free campus wide WIFI, use of the Sally Borden fitness and recreation facilities, parking, and access and borrowing privileges at the Banff Centre library.

**Delegates are free to stay at other locations, but as the Association is surcharged for such “off-site” delegates, the registration fee for “off-site” delegates will be greater than those staying at the Banff Centre. (see fee schedule below).**

## Registration Fees

“On-site” means you have or will be booking a room at The Banff Centre.

“Off-site” means you will be staying elsewhere.

Remember membership in APHAA is the individual, not the agency you work for.

**APHAA Member On-site - \$480**

**APHAA Member Off-site - \$570**

**Non-member On-site - \$600**

**Non-member Off-site - \$690**

To register for the conference, go to [www.aphaa.org/FallConference.html](http://www.aphaa.org/FallConference.html)

**Conference Registration Deadline Date: August 31, 2018**

# Transportation

Receive a **15% discount** on the Banff Airporter's shuttle service between the Calgary Airport and Banff.

Click [www.banffairporter.com/book](http://www.banffairporter.com/book) Proceed through the reservation and type - **APHAA** - in the Promo Code section on the final payment page to receive the discount. Or call [\(888\) 449-2901](tel:8884492901) and mention you are attending the APHAA conference.

# Session Details

**Monday October 1<sup>st</sup>, 2018**

**Registration Desk: 3pm – 5:30pm Kinnear Centre**

**Registration Desk: 6pm – 7pm Professional Development Centre**

The conference registration desk will be open from 3pm to 5:30pm in the Kinnear Centre, outside the room where the Information Sharing Strategy Presentation noted below is held. The registration desk will then open in the Professional Development Centre from 6pm to 7pm.

**Information Sharing Strategy / Resources Presentation: 4pm – 5:30pm**

Our conference will begin with a presentation from George Alvarez, Acting Executive Director, Knowledge and Information Management, Alberta Community and Social Services / Children's Services.

The Alberta government is committed to working more effectively and collaboratively with social-based service delivery organizations to ensure a holistic approach is used to enable better outcomes when providing services to Albertans and their families.

Working together to achieve better outcomes also requires a clear understanding of the roles and responsibilities of the various organizations, based on a deeper analysis of what is required to support a collaborative or integrated approach.

Social-based organizations internal and external to government can meet the needs of Albertans more effectively through **collaborative, coordinated** and **integrated service delivery**. Working in this manner enables a citizen-centred focus that considers an individual's immediate and long-term needs. Partner organizations need to be on the same page and working towards the same goal – ensuring Albertans receive the right services at the right time.

The Key objectives of this session are:

- Brief overview of the Information Sharing Strategy
- Overview of the IS Guide and Toolkit for Social-Based Service Design and Delivery
  - o This guide introduces an overarching approach to support program design and delivery that provides for accountable and effective information sharing practices.
- Explore how these resources may be applied in the housing sector to support collaborative and coordinated social-based services.
- Q and A

# Tuesday October 2, 2018

## Concurrent Leadership Workshops: 8:30am to 4:30pm

We have engaged the services of Vantage Point, a Vancouver-based organization whose mission is to “transform not-for-profit organizations by convening, connecting, and equipping leaders to lift organizational capacity.”

There will be two Leadership Workshops that will run concurrently all day Tuesday and continue in the morning on Wednesday. You will need to choose which workshop you wish to attend when you register for the conference.

### Option #1 – Leadership Principles Series

Please Note: A similar workshop was offered in the Fall of 2014, so if you attended in 2014 you may want to consider Option #2. A list of those who attended the 2014 workshop is available online using the following link. [www.aphaa.org/2014Workshop.pdf](http://www.aphaa.org/2014Workshop.pdf)

The Leadership Principles Series provides both experienced and emerging not-for-profit managers, an opportunity to reflect on their individual leadership strengths and approach and identify opportunities to strengthen their leadership skills and competencies. The Leadership Principles Series provides the leadership foundation necessary to explore practical application of leadership in the Executive Leadership Series. Each topic within Leadership Principles Series (outlined below) runs for 3 to 3 ½ hrs, totalling 1 ½ days of training.

#### Program Benefits

- Participants leave this program with greater insight and clarity around their leadership strengths and new skills for leading both individuals and teams.
- Participants learn concrete skills that support their growth and development as a leader in their current and next role.

#### Topics

Leadership Principles focuses on two leadership competencies: leads self and develops talent. Over three sessions, participants will look at their own personal leadership strengths and approach, as well as developing individuals and developing teams.

1. Leading Self: enables participants to explore their own strengths and authentic leadership style. This includes a self-assessment, personal accountability, and the development of a personal set of values.
2. Leading Individuals: Developing people is the number one role of any leader. This session focuses on individual relationships and how to foster accountability and excellence in others. Participants will be able to execute new skills to move from “doing” to “leading” and motivate others to perform at their best.

3. **Leading Teams:** This session offers critical skills in building effective teams. Whether working with employee or volunteer teams, participants will explore their key role in integrating individual members into one high-performing team. The session will focus on understanding team dynamics and approaches to building and facilitating great teams.

Once you have registered for the Leadership Principles Series, APHAA will provide you with access to an online assessment tool that must be completed in advance of the session. Completion of the assessment will provide you with a document you must bring with you to the session.

## **Option #2 – Executive Leadership Series**

The Executive Leadership Series provides senior leaders (CAOs, CEOs, EDs, and other Senior Managers/Officers) an opportunity to move beyond the technical requirements of the CEO/ED role and focus on leadership impact. From shaping organizational culture to leading change, from great governance to developing high-performing teams, the Executive Leadership Series builds on the foundation of Leadership Principles to offer senior leaders a new roadmap that takes their leadership and organization to the next level. Each topic within the Executive Leadership Series (outlined below) runs for 3 to 3 ½ hrs, totalling 1 ½ days of training.

### **Program Benefits**

The Executive Leadership Series provides coursework, activities, and practical tools to increase your effectiveness as the most senior staff member. You will gain new insights and key skills to effectively align people to deliver your mission.

### **Topics**

1. **Create a High Performing Culture:** This session enhances participants' role as leader of the organization's culture. Participants will examine how culture is practiced at their organization and identify ways that their leadership approach can best engage people in maximizing organizational performance.
2. **Empower the Board:** Participants will explore strategies to effectively engage board members to set direction and make governance decisions. Keeping your board focussed on governance rather than operational management is key to achieving organizational success, but it can sometimes be a stressful challenge. This session will provide approaches to guiding the board, without jeopardizing relationship with members.
3. **Lead Change:** This session builds participants' ability to lead change and manage transition in your organization. Participants will discover the key leadership skills required to create change that works, providing tools to understand and embrace change and the impact change has the role and expectations of senior leadership.

## **Wednesday October 3, 2018**

### **Concurrent Leadership Workshops: 8:00am to 11:30am**

The workshops from Tuesday will continue.

### **Networking Session: 12:30pm to 4:30pm**

The Association Executive will lead a discussion on industry issues and challenges. This will be an opportunity to share best practises and innovative approaches with your peers.

### **Dinner and Entertainment: 6pm – 9pm**

Your registration includes one ticket to our dinner/entertainment. Additional tickets for other guests may be purchased during the registration process. A no host bar will open at 6pm, a buffet dinner will be served at 6:30pm, followed by a comedy presentation by Roman Danylo. Roman has been seen on NBC's "Late Friday", CBC's "Just for Laughs" and "The Debaters" and starred for 5 seasons in his own sketch comedy series on CTV called "Comedy Inc".

## **Thursday October 4<sup>th</sup>, 2018**

### **APHAA General Meeting: 8:30am to 9:30am**

A brief general meeting of APHAA Members will be held to hear reports on the activities of the Association since the AGM in May and inform the members on direction the Executive intends to pursue over the next few months.

### **Government Session: 9:45am to 11:30am**

Senior staff members from Alberta Seniors & Housing will provide and update on the departments activities and entertain discussion with our delegates on a variety of issues.